

SHIRLI F. WEISS (Bar No. 79225)
shirli.weiss@dlapiper.com
KATHERINE J. PAGE (Bar No. 259556)
katherine.page@dlapiper.com
DLA PIPER LLP (US)
401 B Street, Suite 1700
San Diego, CA 92101-4297
Tel: 619.699.2700
Fax: 619.699.2701

KEARA M. GORDON (*pro hac vice*)
keara.gordon@dlapiper.com
LAUREN F. GIZZI (*pro hac vice*)
lauren.gizzigerard@dlapiper.com
DLA PIPER LLP (US)
1251 Avenue of the Americas, 27th Floor
New York, NY 10020-1104
Tel: 212.335.4500
Fax: 212.335.4501

Attorneys for Defendant
SoulCycle Inc.

UNITED STATES DISTRICT COURT
CENTRAL DISTRICT OF CALIFORNIA

RACHEL CODY and LINDSEY
KNOWLES, INDIVIDUALLY AND
ON BEHALF OF ALL OTHERS
SIMILARLY SITUATED,

Plaintiffs,

v.

SOULCYCLE INC.,

Defendant.

CASE NO. 2:15-CV-06457-GHK-JEM

**MEMORANDUM OF POINTS AND
AUTHORITIES IN SUPPORT OF
MOTION OF DEFENDANT
SOULCYCLE INC. TO DISMISS
SECOND AMENDED CLASS
ACTION COMPLAINT**

Fed. R. Civ. Proc. 12(b)(6) and 9(b)

Date: April 11, 2016
Time: 9:30 a.m.
Judge: Hon. George H. King
Ct. No.: 650

TABLE OF CONTENTS

	<u>Page</u>
I. INTRODUCTION	1
II. STATEMENT OF FACTS	4
A. SoulCycle’s Sale of Gift Cards Is Distinct from its Sale of Classes	4
B. Each Plaintiff Purchased a Single Class—For Her Own Use; There is No Allegation They Purchased the Class as a Gift or From Which to Infer that Classes are “Usually Gifted.”	5
C. “Series Certificates” Do Not Exist	6
D. Classes Cannot be “Applied Toward” a Later “Purchase.”	7
E. Classes Are Not Issued in a “Specified Amount.”	8
F. Expiration Dates are Clearly Stated	8
III. LEGAL STANDARD	9
IV. THE SAC FAILS TO STATE A CLAIM UNDER THE EFTA	11
A. A Class Is Not an Electronic Promise in a “Specified Dollar Amount that Can Be Applied Toward [a] Purchase.”	12
1. The “Purchase” Occurs When Money is Paid for the Class; Classes Cannot be Used for a Second Later “Purchase.”	12
2. Classes/“Series Certificates” Cannot be “Applied Toward the Purchase” of Anything, Including Rides	13
B. SoulCycle Does Not Market Its Classes as Gift Certificates and SoulCycle’s Electronic Promise to Redeem Classes Is Reloadable	16
V. PLAINTIFFS FAIL TO STATE A CLAIM UNDER STATE LAW	18
A. The SAC Fails to State a Claim for Violation of California’s Gift Certificate Statute	18
B. The SAC Fails to State a Claim for Violations of the UCL	22
C. The FAC Fails to State a Claim for Declaratory Relief	25
VI. DISMISSAL SHOULD BE WITH PREJUDICE	25

TABLE OF AUTHORITIES

	<u>Page</u>
CASES	
<i>Alfi v. Nordstrom, Inc.</i> , 2010 WL 5093434 (S.D. Cal. Dec. 8, 2010).....	18
<i>Am. Zurich Ins. Co. v. Country Villa Service Corp.</i> , 2015 WL 4163008 (C.D. Cal. July 9, 2015)	19, 20
<i>Ashcroft v. Iqbal</i> , 556 U.S. 662 (2009).....	10, 22
<i>Bell Atlantic Corp. v. Twombly</i> , 550 U.S. 544 (2007).....	10
<i>Cel-Tech Commc 'ns, Inc. v. Los Angeles Cellular Tel. Co.</i> , 20 Cal. 4th 163 (1999).....	24, 25
<i>Cook, Perkiss & Liehe, Inc. v. N. Cal. Collection Serv. Inc.</i> , 911 F.2d 242 (9th Cir. 1990).....	25
<i>Cooper v. Twentieth Century Fox Home Entm't, LLC</i> , 2012 WL 1021140 (C.D. Cal. Mar. 16, 2012).....	18
<i>Davis v. HSBC Bank Nev., N.A.</i> , 691 F.3d 1152 (9th Cir. 2012)	4
<i>Ferdik v. Bonzelet</i> , 963 F.2d 1258 (9th Cir. 1992)	1, 9
<i>Genesis Healthcare Corp. v. Symczyk</i> , 133 S. Ct. 1523 (2013)	18
<i>Gonzalez v. Planned Parenthood of L.A.</i> , 759 F.3d 1112 (9th Cir. 2014)	10, 17
<i>Hal Roach Studios, Inc. v. Richard Feiner & Co.</i> , 896 F.2d 1542 (9th Cir. 1989)	9
<i>Hollingsworth v. Perry</i> , 133 S. Ct. 2652 (2013)	18

TABLE OF AUTHORITIES**(continued)****Page**

<i>Hughes v. CorePower Yoga,</i> 2013 WL 1314456 (D. Minn. Mar. 28, 2103)	13, 14, 15, 18
<i>In re Firearm Cases,</i> 126 Cal. App. 4th 959 (2005)	24
<i>In re Ins. Installment Fee Cases,</i> 211 Cal. App. 4th 1395 (2012)	23
<i>In re Sony Grand Wega KDF-E A10/A20 Series Rear Projection HDTV Television Litig.,</i> 758 F. Supp. 2d 1077 (S.D. Cal. 2010)	2, 9
<i>In re WellPoint, Inc. Out-of-Network UCR Rates Litig.,</i> 903 F. Supp. 2d 880 (C.D. Cal. 2012)	2, 10
<i>Kasky v. Nike, Inc.,</i> 27 Cal. 4th 939 (2002)	23
<i>Kearns v. Ford Motor Co.,</i> 567 F.3d 1120 (9th Cir. 2009)	10
<i>Khatib v. Cnty. of Orange,</i> 639 F.3d 898 (9th Cir. 2011)	15
<i>McCartney v. Gymboree Corp.,</i> No. CGC-11-509314, 2013 WL 9745485 (Cal. Sup. Ct. Sept. 30, 2013)	19, 25
<i>Migliaccio v. Midland Nat'l Life Ins. Co.,</i> 2007 WL 316873 (C.D. Cal. Jan. 30, 2007)	1, 10
<i>Moradi-Shalal v. Fireman's Fund Ins. Cos.,</i> 46 Cal. 3d 287 (1988)	19
<i>Moskal v. United States,</i> 498 U.S. 103 (1990)	15
<i>Ochs v. PacifiCare of Cal.,</i> 115 Cal. App. 4th 782 (2004)	25

TABLE OF AUTHORITIES**(continued)****Page**

<i>Reynolds v. Philip Morris USA, Inc.</i> , 332 F. App'x 397 (9th Cir. 2009)	3, 20, 21
<i>Sperling v. White</i> , 30 F. Supp. 2d 1246 (C.D. Cal. 1998).....	16
<i>Sprewell v. Golden State Warriors</i> , 266 F.3d 979 (9th Cir. 2001).....	17
<i>Stamas v. Cnty. of Madera</i> , 2010 WL 289310 (E.D. Cal. Jan. 15, 2010).....	2, 9
<i>Stanford Hosp. & Clinics v. Humana, Inc.</i> , 2015 WL 5590793 (N.D. Cal. Sept. 23, 2015)	19
<i>Synagogue v. United States</i> , 482 F.3d 1058 (9th Cir. 2007)	20
<i>Turner v. Tierney</i> , 2013 WL 2156264 (N.D. Cal. May 17, 2013).....	2, 9
<i>United States v. Menasche</i> , 348 U.S. 528 (1955).....	15
<i>United States v. Milovanovic</i> , 627 F.3d 405 (9th Cir. 2010).....	16
<i>Valadez-Lopez v. Chertoff</i> , 656 F.3d 851 (9th Cir. 2011).....	1, 9
<i>Waul v. Circuit City Stores, Inc.</i> , Nos. A101414, A101792, 2004 WL 1535825 (Cal. Ct. App. 2004)	20
<i>Wersal v. LivingSocial, Inc.</i> , 2013 WL 3871434 (D. Minn. July 26, 2013).....	18
<i>Williams v. Ralston</i> , 2014 WL 3926990 (C.D. Cal. Aug. 12, 2014).....	9

TABLE OF AUTHORITIES
(continued)

	<u>Page</u>
STATUTES	
15 U.S.C. § 1693	11
15 U.S.C. § 1693l-1	11
15 U.S.C. § 1693l-1(a)(2)(B)	11
15 U.S.C. § 1693l-1(a)(2)(D)	12
15 U.S.C. § 1693l-1(a)(2)(D)(ii)	16
15 U.S.C. § 1693l-1(c)(1)–(2)	11
Cal. Bus. & Prof. Code § 17200	10
Cal. Civ. Code § 1749.5	19, 20
Cal. Civ. Code § 1749.45	20
OTHER AUTHORITIES	
12 C.F.R. Pt. 205, Supp. I, Section 205.20, 20(a)	11

I. INTRODUCTION

SoulCycle Inc. (“SoulCycle”) is a rapidly growing fitness company that sells, among other things: (1) SoulCycle “gift cards” (“Gift Cards”); and (2) indoor group cycling classes (“Classes”). Gift Cards are clearly labeled as such on SoulCycle’s website and have no expiration date; they can be purchased for a specified dollar amount, given as gifts, and then applied toward the purchase of Classes or SoulCycle branded merchandise. Classes, once purchased, allow a customer to reserve a bike in a specific location for a class scheduled at a specific time. Classes expire within a time period from purchase that is clearly disclosed on SoulCycle’s website prior to purchase and thereafter.

Plaintiffs Rachel Cody (“Cody”) and Lindsey Knowles (“Knowles”) did not buy Gift Cards. Each bought a single Class for her personal use—not for another as a gift—which she then did not use before it expired by its terms.

This is Cody’s third complaint. In response to SoulCycle’s initial motion to dismiss, Cody abandoned various state law claims and filed a First Amended Complaint (“FAC”), in which she amended her allegations in an attempt to address the Complaint’s deficiencies. The Court granted in part SoulCycle’s motion to dismiss the FAC. Cody then filed the Second Amended Complaint (“SAC”), which eliminated claims the Court dismissed and tweaked and re-asserted her remaining claims. The SAC also asserts claims on behalf of a new plaintiff, Knowles.

The SAC supersedes the prior complaints. As more fully explained in Part III, “it is well-established that an amended complaint supersedes the original, the latter being treated thereafter as non-existent.” *Valadez-Lopez v. Chertoff*, 656 F.3d 851, 857 (9th Cir. 2011) (citations and internal quotations omitted); *accord Ferdik v. Bonzelet*, 963 F.2d 1258, 1262 (9th Cir. 1992). As a result, the “amended complaint is considered to be a new complaint, and defendants are entitled to move to dismiss plaintiffs’ first amended complaint for failure to state a claim for relief.” *Migliaccio v. Midland Nat’l Life Ins. Co.*, 2007 WL 316873, at *3 (C.D. Cal. Jan.

30, 2007)); *accord In re WellPoint, Inc. Out-of-Network UCR Rates Litig.*, 903 F. Supp. 2d 880, 893 (C.D. Cal. 2012). Even where a court has previously ruled on a motion to dismiss, a defendant may move against a subsequent complaint, as a “motion to dismiss the FAC is not a motion for reconsideration of the Court’s prior order, but, rather, a new motion addressing a newly filed complaint.” *Turner v. Tierney*, 2013 WL 2156264, at *1 (N.D. Cal. May 17, 2013); *accord In re Sony Grand Wega KDF-E A10/A20 Series Rear Projection HDTV Television Litig.*, 758 F. Supp. 2d 1077, 1098 (S.D. Cal. 2010); *Stamas v. Cnty. of Madera*, 2010 WL 289310, at *4 (E.D. Cal. Jan. 15, 2010)). Cody’s SAC supersedes her prior complaints, and the SAC asserts claims on behalf of a new named plaintiff, Knowles. SoulCycle thus may move to dismiss the SAC. (*See* Part III.)

The SAC should be dismissed in its entirety. First, sales of SoulCycle’s Classes are not, in fact, the sale of “gift certificates,” “gift cards” or “Series Certificates” under federal or California law. Classes are just that: Classes, and this Court should not accept as true an alleged system of “Series Certificates” that judicial notice of the website would establish does not exist, particularly where Cody has, in fact, admitted that SoulCycle does not market “certificates.”

Second, to fit within the definition of “gift certificate” in the Electronic Funds Transfer Act (“EFTA”), SoulCycle Classes must be “issued in a specified or denominated amount [of dollars] **that can be applied toward the purchase** of a specific good or service.” Thus, the statute clearly contemplates two purchases: the purchase of a gift certificate, which is then applied toward a second purchase (using the gift certificate) of a good or service. With the purchase of Classes, there are not two purchases. The customer purchases a Class; there is no second purchase using the Class as payment. Classes are not and cannot be **applied toward the purchase** of anything. Once purchased, Classes merely entitle the purchaser to reserve a bike at a specific SoulCycle studio at a specific time with a specific instructor; no further “purchase” is made, and no additional money changes hands.

1 Not only is there no subsequent “purchase,” but Classes do not have a cash
 2 value that can be “applied towards” purchases. As this Court found in its opinion
 3 on SoulCycle’s Motion to Dismiss the FAC, while Classes may be used in regions
 4 where they cost an equal or lesser amount, “classes of less value cannot be
 5 redeemed for classes of greater value **or even applied towards the purchase of a**
 6 **greater value class.**” (Dkt. No. 30, at 2 (emphasis added).) The Plaintiffs’
 7 Classes, which cost \$30 each, cannot be **applied** as a \$30 “credit” **towards the**
 8 **purchase** of a New York City Class, which costs \$34, and cannot be **applied**
 9 **toward the purchase** of a lower priced class, or toward the purchase of
 10 merchandise. As such, Classes are not “gift certificates” governed by federal law,
 11 and respectfully, the Court’s prior opinion erred in focusing upon the language “up
 12 to” a stated amount without giving legal effect to the statutory language: “applied
 13 toward the purchase.” (*See* Part IV.A.)

14 Third, even if Classes were “gift certificates” (which they are not), they are
 15 exempt from federal law because: (a) Plaintiffs concede that they are not marketed
 16 as such, and (b) they are “reloadable.” (*See* Part IV.B.)

17 Fourth, the SAC does not state a claim under California’s gift certificate
 18 statute because no private right of action exists under that statute. Even if there
 19 were (which there is not), the SAC does not allege that either Plaintiff purchased
 20 her Class for the purpose of giving it as a gift, but instead alleges the contrary—that
 21 each personally bought the Class, could not personally use it before the expiration
 22 date, and then personally tried to use the Class post expiration, but allegedly could
 23 not. In its prior opinion, the Court noted that one has an ability to book up to five
 24 bikes on her account, and applied the definition of “gift certificates” from a Ninth
 25 Circuit case, *Reynolds v. Philip Morris USA, Inc.*, 332 F. App’x 397, 398 (9th Cir.
 26 2009), which quoted from the American Heritage Dictionary of the English
 27 Language 742 (4th ed. 2000). (Dkt. No. 30, at 12–13.) Specifically, the Court held
 28 that “there is at least a reasonable inference that SoulCycle class purchases” are gift

certificates because they are “usually gifted.” (Dkt. No. 30 at 13.) As demonstrated in Section V, there are no facts alleged in the SAC to support an inference Classes are “usually gifted.” Rather, the website expressly provides that Classes “cannot be sold or transferred.” (*See* Part V.A.)

Fifth, because the federal and California gift card statutes were not intended to cover, and do not cover, Classes, Plaintiffs’ remaining claims under California consumer laws fail. (*See* Part V.B–C.) As a result, SoulCycle’s sale of Classes is not subject to federal and California gift card laws and does not violate California’s consumer laws. The SAC should be dismissed with prejudice.

II. STATEMENT OF FACTS

A. SoulCycle’s Sale of Gift Cards Is Distinct from its Sale of Classes.

SoulCycle offers an immersive and intense physical fitness experience through group cycling classes led by its trained instructors at its studios. (*See* SAC ¶ 34.) To purchase Classes, a customer must first open an account. To do so, a customer clicks a bar, affirmatively signifying her agreement to abide by SoulCycle’s Terms and Conditions (“Terms”). (*See* Ex. 1, www.soul-cycle.com/legal (“This policy governs your use of the SoulCycle website . . . and the SoulCycle Mobile Application (the ‘App’); Ex. 2, www.soul-cycle.com (demonstrating that one must affirmatively agree to the Terms).)¹

SoulCycle sells Gift Cards, Classes, and merchandise (such as bikes and workout clothing). Unlike gyms where customers buy a membership usable for a limited period of time, SoulCycle has a “pay-per-class model.” (Ex. 3, SoulCycle Form S-1, of which the Court has previously taken judicial notice, at 4, F-8.) Classes can be purchased individually, or in a series of Classes online at

¹ As discussed more fully in SoulCycle’s Request for Judicial Notice, filed with this motion, when considering this motion to dismiss, this Court may take judicial notice of and consider certain documents outside of the pleadings without converting the Rule 12(b)(6) motion into one for summary judgment. *Davis v. HSBC Bank Nev., N.A.*, 691 F.3d 1152, 1160 (9th Cir. 2012).

1 soul-cycle.com, using the SoulCycle web application (“App”), or in a studio. (*Id.* at
2 70, F-8.) A series is defined as a “package of classes” or “multiple classes.” (*Id.* at
3 F-8; *see also* Ex. 1, www.soul-cycle.com/legal, at Reservation/Changes.)

4 Separate and apart from its sale of Classes, SoulCycle sells actual Gift Cards.
5 (Ex. 4, www.soul-cycle.com/shop.) To purchase a Gift Card, a customer clicks on
6 the word “Shop” and is taken to a list of offerings: (1) Gift Card; (2) SoulCycle
7 Bike; (3) Buy Classes; and (4) (a list of) SoulCycle clothing and accessories. If the
8 customer clicks on “Gift Card,” she can choose the specified dollar amount of the
9 gift card, as well as provide the recipient’s name and an optional message, and have
10 the Gift Card e-mailed directly to the designated recipient. (*Id.*) Gift Cards have no
11 expiration date and can be used toward the purchase of Classes or SoulCycle
12 merchandise. Once a Gift Card is purchased and e-mailed to the recipient, it
13 becomes the property of the recipient, and the purchaser cannot take it back.

14 In contrast, if a customer wants to buy a Class, she clicks a yellow box in the
15 upper right-hand corner of the website’s main page that says, “find/buy classes.”
16 (SAC ¶ 5 Fig. 1.) She then is taken to a different screen from the Gift Card screen.
17 (*Compare* SAC ¶ 5 Fig. 1 *with* Ex. 4.) Figures 1 and 3 of the SAC depict the web
18 screen a customer sees when buying a Class in Southern California. The customer
19 has the option to buy a “first time ride” Class, a single Class, or multiple Classes
20 that are offered at a reduced price relative to single rides; the extent of the reduction
21 increases with the number of classes purchased. The prices of Classes differ
22 depending on the location of the desired class; for example, the prices of Classes
23 taken in New York City are higher than those in California. (*See* SAC ¶ 56.)

24 **B. Each Plaintiff Purchased a Single Class—For Her Own Use; There**
25 **is No Allegation They Purchased the Class as a Gift or From**
26 **Which to Infer that Classes are “Usually Gifted.”**

27 Neither Plaintiff alleges that she purchased her single Class as a gift or with
28 the intention to book a bike for someone else. To the contrary, both allege that they

1 bought a Class, were allegedly unable personally to use it before the expiration
2 date, and allegedly then tried personally to use it after the expiration date, but were
3 unable to do so. (SAC ¶¶ 8, 13, 14, 16, 17, 23, 24, 27, 28, 30.) Although the SAC
4 alleges that it is theoretically possible to buy five Classes and use them to book five
5 bikes on one's own account for friends (SAC ¶ 34), there is no allegation in the
6 SAC that Cody and Knowles intended to use their single Class to book a bike for
7 anyone other than themselves, and, indeed, rides "cannot be sold or transferred."
8 (Ex. 5, FAQs at "How does the Tiered Pricing Program Work?") While one can
9 book up to five bikes for friends, those Classes remain in the purchaser's account.
10 She cannot transfer them to another rider's account, and she never gives up
11 ownership and control over those Classes. She is free to cancel the reservations at
12 any time—unlike gifts that, once given, cannot be taken back. Moreover, there are
13 no allegations regarding the frequency with which Classes are allegedly given as
14 gifts, much less that they are "usually gifted."

15 **C. "Series Certificates" Do Not Exist.**

16 SoulCycle sells "Classes" that cost different amounts depending on where
17 they will be used, not "Series Certificates" with dollar values attached to them.
18 (See SAC ¶ 40 Fig. 5 (showing Class available to use to reserve a bike, and that
19 there is 1 "Soul30" Class, not a \$30 "Series Certificate" remaining).) Indeed, the
20 words "certificate" and the term "Series Certificate" do not appear on soul-
21 cycle.com or the App. The terms "Class" or "Classes" however, appear 16 times in
22 the screen shot shown in Figure 1 of the SAC and consistently throughout.

23 The SAC includes screen shots of the webpage on which one buys Classes
24 (Figures 1, 3, 4, and 6), the screen shot at purchase (Figure 4), and the page where
25 one's Classes are displayed (Figures 2, 5 and 6). The actual screen shots—and
26 SoulCycle's website itself—do not contain the words "Series Certificate." Rather,
27 Plaintiffs superimposed large, bright yellow arrows of their own creation as an
28 overlay onto those screen shots, containing words that do not exist on SoulCycle's

1 website, but are Plaintiffs’ mischaracterizations or argument. That Plaintiffs
2 continue to cling to their fabricated terminology is particularly troubling given
3 Cody’s concession that she “does not dispute that SoulCycle does not market its
4 gift certificates as ‘gifts’ or ‘certificates.’” (Dkt. No. 25 at 19 n.1.)

5 **D. Classes Cannot be “Applied Toward” a Later “Purchase.”**

6 When a customer purchases a Class, this is the point of sale: the “purchase.”
7 There is no second purchase using the Class. As Figure 4 demonstrates, one selects
8 the number of classes she wishes to purchase, and she pays the associated cost at
9 that time. Plaintiffs each paid \$30 at “checkout” and obtained one Class.

10 Once a customer buys a Class, she can then reserve a bike in a specific class
11 (sometimes referred to as a “ride” or “rides”) at a specific date and time. At noon
12 on Mondays, customers may reserve their rides for the upcoming week. (*See* SAC
13 ¶ 50.) To reserve a ride, the customer chooses a location where she wants to ride,
14 and the website shows the schedule of classes for that studio during that week. (Ex.
15 6, screen shot of bike booking page.) One then selects a class at a particular date
16 and time, and clicks on the button “reserve.” Then, one sees essentially a map of
17 the studio, with each bike represented as a circle with a bike number. (*Id.*) To
18 reserve a bike, one clicks on the circle indicating the bike she wants, by bike
19 number, and the reservation is complete. At that time, no money is exchanged for
20 the reservation. (*Id.*) Nothing is purchased, as the purchase has already transpired.

21 Customers can ride at any of the SoulCycle studios in the region for which
22 they bought the Class. SoulCycle also allows for “Class Transfer[s]” from one
23 location to another in certain circumstances. (SAC ¶ 56.) Under the Class Transfer
24 option, “classes may be redeemed for rides at any SoulCycle location that has a per
25 class price that is equal to, or lesser than, the class or classes you have purchased.”
26 (Ex. 1, at Class Transfer Disclaimer.) But as the Court noted in its prior opinion,
27 “classes of lesser value cannot be redeemed for classes of greater value **or even**
28 **applied towards the purchase of a greater value class.**” (Dkt. No. 30, at 2

(emphasis added).) So, for example, Plaintiffs cannot apply the Class they purchased for use in Southern California for \$30 as a \$30 credit towards the purchase of a Class in New York City, where a Class costs \$34, and pay the \$4 price differential. (*Id.*) Conversely, a customer who bought a Class in New York City that cost \$34 can use it to reserve a bike in Southern California, where classes cost \$30, but she cannot apply the Class toward a new purchase and receive a \$4 refund or credit. Classes cannot be redeemed for cash. (Ex. 5, FAQs.) The SAC does not allege that either Plaintiff attempted to use the Class Transfer Feature.

E. Classes Are Not Issued in a “Specified Amount.”

Once a Class is purchased, a customer’s account tracks both the number of Classes purchased and the Classes remaining to be used over time, which the customer can view. (SAC ¶ 40 Figs. 5 & 6.) While the account may reference “1 X Soul30,” that 30 does not necessarily indicate what the customer paid for the Class, given the discount applied when a customer is buying 5, 10, 20, or 30 classes at once² (SAC ¶ 39 Fig. 4), and it does not denote that the customer has \$30 in credit that she may **apply toward the purchase** of anything. The customer’s account depicts the total number of Classes remaining, through a number in a yellow circle at the top of the page—not a dollar figure or dollar credit to be spent. (*Id.*) Once a customer books a bike, the number of Classes in the account is simply reduced by one.

F. Expiration Dates are Clearly Stated.

The expiration dates for each Class or series of Classes are clearly stated before the purchase is made, right below the number of Classes that the customer is purchasing and the cost, and right above the “select” button that the customer clicks to buy the Class. (SAC ¶ 5 Fig. 1.) For example, a single Class, purchased for use

² In Southern California, one class is \$30, five classes are \$145 (or \$29 each), ten classes are \$280 (or \$28 each), 20 classes are \$540 (or \$27 each) and 30 classes are \$780 (or \$26 each). (SAC, Figure 1.)

1 in Southern California, costs \$30, and right under that amount, the website states,
2 “expires in 30 days.” (*Id.*) The fact that the Classes expire is also disclosed in the
3 Terms to which customers agree when opening their accounts, which provide:
4 “You should be aware that classes and series expire” (Ex. 1.) As one might
5 expect, the more Classes a customer buys, the longer she has to use them. For
6 example, a customer has 30 days to use one Class, but three months to use ten
7 Classes, nine months to use 20, and a year to use 30. (SAC ¶ 36 Fig. 3.) As is of
8 course undisputed, no one is required to buy any classes; there is no “membership”
9 nor membership obligations, such as minimum purchases, of anything.

10 **III. LEGAL STANDARD**

11 This motion to dismiss is proper because “it is well-established that an
12 amended complaint supersedes the original, the latter being treated thereafter as
13 non-existent.” *Valadez-Lopez*, 656 F.3d at 857; *accord Ferdik*, 963 F.2d at 1262
14 (“[A]fter amendment the original pleading no longer performs any function and is
15 treated thereafter as non-existent.”); *Hal Roach Studios, Inc. v. Richard Feiner &*
16 *Co.*, 896 F.2d 1542, 1546 (9th Cir. 1989) (“[A]n amended pleading supersedes the
17 original.”); *Williams v. Ralston*, 2014 WL 3926990, at *7 (C.D. Cal. Aug. 12,
18 2014).

19 Even where, as here, a court has previously ruled on a motion to dismiss, a
20 defendant may move against a subsequent complaint, as a “motion to dismiss the
21 FAC is not a motion for reconsideration of the Court’s prior order, but, rather, a
22 new motion addressing a newly filed complaint.” *Turner*, 2013 WL 2156264, at *1
23 (denying motion for sanctions against defendant for filing a motion to dismiss the
24 amended complaint in which it repeated arguments already presented to the Court
25 because the motion to dismiss was procedurally proper); *accord In re Sony*, 758 F.
26 Supp. 2d at 1098 (amended complaint “superseded their previous complaint, and
27 [defendant] was therefore free to move again for dismissal.”); *Stamas*, 2010 WL
28 289310, at *4 (permitting motion to dismiss amended complaint; “an amended

1 pleading is a new round of pleadings . . . [and] is subject to the same challenges as
2 the original (i.e., motion to dismiss, to strike, for more definite statement).”).

3 Indeed, courts in the Ninth Circuit “have permitted defendants moving to
4 dismiss an amended complaint to make arguments previously made and to raise
5 new arguments that were previously available.” *In re WellPoint*, 903 F. Supp. 2d at
6 893; *Migliaccio*, 2007 WL 316873, at *2–3. *Migliaccio* specifically rejected the
7 argument that the defendants were “estopped from rehashing earlier arguments
8 presented to and considered by the Court” and held that “the first amended
9 complaint is considered to be a new complaint, and defendants are entitled to move
10 to dismiss plaintiffs’ first amended complaint for failure to state a claim for relief.”
11 2007 WL 316873, at *2–3. Similarly, in *WellPoint*, the Court found that “[h]aving
12 chosen to amend their complaint in lieu of proceeding with their remaining claims,
13 the [amended complaint] supersedes the original and Defendants are not held to the
14 reconsideration standards.” 903 F. Supp. 2d at 894. So too here.

15 “To survive a motion to dismiss, a complaint must contain sufficient factual
16 matter, accepted as true, to state a claim to relief that is plausible on its face.”
17 *Ashcroft v. Iqbal*, 556 U.S. 662, 678 (2009) (internal quotations omitted). “[A]
18 formulaic recitation of the elements of a cause of action will not do.” *Bell Atl. Corp.*
19 *v. Twombly*, 550 U.S. 544, 555 (2007). A claim is plausible “when the plaintiff
20 pleads factual content that allows the court to draw the reasonable inference that the
21 defendant is liable for the misconduct alleged.” *Iqbal*, 556 U.S. at 678. The Court
22 also need not accept assertions contradicted by judicially noticed facts. *Gonzalez v.*
23 *Planned Parenthood of L.A.*, 759 F.3d 1112, 1115 (9th Cir. 2014).

24 Federal Rule of Civil Procedure Rule 9(b)’s heightened pleading requirement
25 applies to claims under the California Unfair Competition Law, Cal. Bus. & Prof.
26 Code § 17200 *et seq.* (“UCL”) to the extent they allege fraudulent conduct. *Kearns*
27 *v. Ford Motor Co.*, 567 F.3d 1120, 1125 (9th Cir. 2009).

28 ////

1 **IV. THE SAC FAILS TO STATE A CLAIM UNDER THE EFTA**

2 Plaintiffs fail to state a claim for violation of the EFTA, 15 U.S.C. § 1693, *et*
3 *seq.*, as amended by the Credit Card Accountability Responsibility and Disclosure
4 Act of 2009 (the “CARD Act”), 15 U.S.C. § 1693l-1. The EFTA prohibits the
5 issuance of any gift certificate with an expiration date of less than five years. 15
6 U.S.C. § 1693l-1(c)(1)–(2). The EFTA defines “gift certificate” as “an electronic
7 promise that is: (i) redeemable at a single merchant or an affiliated group of
8 merchants that share the same name, mark, or logo; (ii) issued in a specified amount
9 that may not be increased or reloaded; (iii) purchased on a prepaid basis in
10 exchange for payment; and (iv) honored upon presentation by such single merchant
11 or affiliated group of merchants for goods or services.” 15 U.S.C. § 1693l-
12 1(a)(2)(B). As this Court previously noted, while the EFTA does not define the
13 term “specified amount,” it may look to the Official Staff Interpretations of
14 Regulation E for guidance. (Dkt. No. 30 at 4.) Those Interpretations state:

15 Certain cards, codes, or other devices may be redeemable upon
16 presentation for a specific good or service, or “experience,” such as a
17 spa treatment, hotel stay, or airline flight. . . . Such cards, codes, or
18 other devices generally are not subject to the requirements of this
19 section because they are not issued to a consumer “in a specified
20 amount” as required under the definitions of “gift certificate,” “store
21 gift card,” or “general-use prepaid card.” However, if the card, code,
22 or other device is issued in a specified or denominated amount ***that***
23 ***can be applied toward the purchase*** of a specific good or service, such
24 as a certificate or card redeemable for a spa treatment up to \$50, the
25 card, code, or other device is subject to this section.

26 12 C.F.R. Pt. 205, Supp. I, Section 205.20, 20(a) Definitions, ¶ 3 at 183–84
27 (emphasis added). The EFTA provides exemptions from its provisions for “gift
28 certificates” that are “(ii) reloadable and not marketed or labeled as a gift card or

1 gift certificate . . .” *Id.* at § 1693l-1(a)(2)(D).

2 As explained below, the EFTA is not applicable because: (A) Classes are not
3 issued in a specified amount that *can be applied toward the purchase* of anything;
4 and (B) customers’ accounts reflecting the purchased Classes may be increased or
5 reloaded and are not marketed or labeled as gift cards or gift certificates.

6 **A. A Class Is Not an Electronic Promise in a “Specified Dollar**
7 **Amount that Can Be Applied Toward [a] Purchase.”**

8 Devices redeemable for a service or experience are “not subject” to the
9 EFTA because “they are not issued to a consumer ‘in a specified amount.’” *Id.* at
10 Supp. 1. Where the device “is issued in a specified or denominated amount that can
11 be applied toward the purchase” of a good or service, however, they can be subject
12 to the EFTA. *Id.* Here, Classes cannot be “applied toward the purchase” of
13 anything and thus, Classes are not subject to the EFTA.

14 The statute and Regulation E contemplate two purchase events: the purchase
15 of a gift card, and then a later purchase of a good or service that the gift card can be
16 “applied toward.” An example is where “a spa service up to \$50” is applied towards
17 a massage costing \$120, and the customer then only pays the differential of \$70.

18 Here, the purchase of a Class is not the initial purchase of a specified dollar
19 amount to be *applied toward* a second later purchase for two reasons: (1) There is
20 no second purchase; Classes are not used to “purchase” anything—the purchase
21 was complete when Plaintiffs paid for their Classes; and (2) even assuming there is
22 some later “purchase” (which there is not), Classes cannot be “applied toward” the
23 purchase of a more expensive specified good or service, as required by the EFTA.

24 **1. The “Purchase” Occurs When Money is Paid for the Class;**
25 **Classes Cannot be Used for a Second Later “Purchase.”**

26 Neither Cody nor Knowles can use her Class, or what they erroneously term
27 their “Series Certificates,” toward “the purchase” of anything. Both allege that they
28 were “required . . . to pay \$30.00 in exchange for a Series Certificate . . .” (SAC

¶¶ 12, 23.) Both specifically allege that they in fact “purchased a Series Certificate from SoulCycle and made payment of \$30.00 to SoulCycle through SoulCycle’s website.” (SAC ¶¶ 12, 23.) Indeed, adopting the Plaintiffs’ terminology for the sake of argument only, they repeatedly admit that they each “purchased” the “Series Certificate” when they paid their \$30. (*See, e.g.*, SAC ¶¶ 5 (requirement “to purchase” “Series Certificates”); 12, 13 (Cody “purchased” “Series Certificates”); 14–15 (same); 21 (Cody paid money for the “Series Certificate”); 23, 24 (Knowles “purchased” “Series Certificates”); 25–26 (same); 31 (Knowles paid money for the “Series Certificate”); 32 (same); 36 (“Purchasers of SoulCycle exercise sessions are required to purchase a Series Certificate that can then be redeemed for exercise sessions of equal or lesser value”); 37 (“buying” a “Series Certificate” when “the customer gives SoulCycle an amount of money”); 38 (“purchase Series Certificates”); 39 (“purchases a Series Certificate . . .”); 41 (“purchaser of a Series Certificate”); 44–45 (same); 61 (purchase).)

At the time of purchase, the “Series Certificate” was paid for and placed into Plaintiffs’ accounts. (SAC ¶¶ 39–41 Figs. 4, 5 & 6.) Plaintiffs could then use the “Series Certificate” to reserve a bike in a particular SoulCycle studio at a specific place and time. When a customer reserves a bike in a specific class, all she does is click on the circle representing the bike number. (Ex. 6.) No prices are displayed when the customer reserves her bike, no money is paid, and Plaintiffs do not allege otherwise. Because the bike is already paid for, there is no second “purchase.” (*Id.*) Here, as in *Hughes v. CorePower Yoga*, 2013 WL 1314456 (D. Minn. Mar. 28, 2103), discussed below, the Class “reflects a purchase already made.”

2. Classes/“Series Certificates” Cannot be “Applied Toward the Purchase” of Anything, Including Rides.

For the sale of Classes to be a “gift certificate” under the EFTA, a SoulCycle customer must be able to “**apply**” her \$30 class “**toward**” the “purchase” of a “specific good or service.” As the Court noted in its prior opinion, however,

1 “classes of lesser value cannot be redeemed for classes of greater value **or even**
2 **applied towards the purchase of a greater value class.**” (Dkt. No. 30, at 2
3 (emphasis added).)

4 Here, it is undisputed that Plaintiffs cannot use the Class they purchased for
5 \$30 and **apply it toward the purchase** of a more expensive class. (SAC ¶ 57
6 (Classes can only be used to book a ride of “equal or lesser value”); and Fig.7; Dkt.
7 No. 30 at 5 (“purchasers of classes are not entitled to attend classes in a different
8 region of greater value”).) For example, Plaintiffs cannot **apply** their \$30 Class
9 **toward the purchase** of a \$40 class in the Hamptons and pay the additional \$10,
10 which they could do if they had bought a gift certificate in the “specified amount”
11 of \$30. Plaintiffs cannot “apply” the Classes to **purchase** rides of equal or lesser
12 value and obtain a refund of any differential. As a result, Classes are not gift
13 certificates as defined under the EFTA.

14 While the only claims at issue here pertain to two Classes purchased for \$30
15 in California,³ if “Series Certificates” did exist, and the system worked as Plaintiffs
16 posit, then a SoulCycle customer who purchased 30 classes in the Hamptons, priced
17 at \$40 each, for \$1,020 in total, would purportedly have a “Series Certificate” for
18 \$1,020 that she could use to *apply towards purchases* of classes in other regions of
19 the country. If the system worked as Plaintiffs claim, in this hypothetical, the
20 customer would have \$1,020 as her account balance to use to apply towards the
21 purchase of 34 Los Angeles classes ($\$1,020 / \$30 = 34$). Plaintiff Cody has
22 conceded, however, that this is not the case. (Dkt. No. 25, at 15.) In reality, the

23
24 ³ The fact that SoulCycle sells Classes for a specific amount of money does not
25 establish that they are issued in a “specific amount.” In *Hughes*, the plaintiff paid
26 money—\$249 for a Class Pack redeemable for 20 yoga classes and \$75 for a Class
27 Pack redeemable for five yoga classes. 2103 WL 1314456, at *1. Nevertheless, the
28 Court held that the “Class Packs” “reflect[] a purchase already made,” and are
“redeemable for [Classes] and not for a ‘specific amount.’” *Id.* at *4, 6.
Notwithstanding the dollar cost associated with the purchase of classes (which will
always be the case), the *Hughes* Court found that the “. . . Class Pack cards are not
store gift cards [under the EFTA] because they are redeemable for yoga classes and
not for a ‘specific amount,’ such as a \$50 spa card.” *Id.* at *6. So too here.

1 customer's money has already been converted into Classes, and the class transfer
2 feature allows her to transfer these 30 Hamptons classes only to classes of "equal or
3 lesser value," which is very different from the gift certificate concept of credit that
4 is "applied toward the purchase" of a good or service.

5 *Hughes'* reasoning compels a finding that the EFTA is not applicable. In
6 *Hughes*, the defendant sold prepaid yoga classes in packages of five, ten, and 20
7 that it termed "Class Packs," which had associated costs and expiration dates. 2013
8 WL 1314456, at *1. Class Pack sessions were redeemed by scanning one's card,
9 after which the computer retrieved the records and deducted the class. *Id.*, at *1. In
10 dismissing the plaintiff's EFTA claim, the Court reviewed the Interpretation of
11 Regulation E, and held that the Class Pack cards were redeemable for a specific
12 good, service, or experience (yoga classes), not for a "specified [dollar] amount"
13 *applied toward* the purchase of such good, service or experience. *Id.* at *6
14 (emphasis added) (internal citations omitted).

15 The same analysis applies here and the same conclusion follows. SoulCycle
16 sells Classes, which are advertised as, and in fact are, the sale of an "experience"
17 (similar to yoga classes), usable at specified SoulCycle studios. Classes are neither
18 advertised nor sold as "certificates" nor "Series Certificates" and cannot be **applied**
19 **toward the purchase** of a specific good, service, or experience.

20 Defendant respectfully submits that the Court, in discussing the *Hughes*
21 Court's holding in its prior opinion, erroneously focused upon the phrase "up to" to
22 the exclusion of the statutory language "applied toward the purchase of" a specific
23 good or service. It is a well-established tenet of statutory construction that every
24 word, clause, and sentence of a statute must be given effect. *Moskal v. United*
25 *States*, 498 U.S. 103, 104 (1990); *United States v. Menasche*, 348 U.S. 528, 538–39
26 (1955); *Khatib v. Cnty. of Orange*, 639 F.3d 898, 904 (9th Cir. 2011). When
27 interpreting a statute, courts must assume that every word or part is significant and
28 placed with intent; thus, all words must be considered in the context of the statute

1 as a whole. *See United States v. Milovanovic*, 627 F.3d 405, 412 (9th Cir. 2010)
2 (“every word should be accorded meaning”), *on reh’g en banc*, 678 F.3d 713 (9th
3 Cir. 2012); *Sperling v. White*, 30 F. Supp. 2d 1246, 1249 (C.D. Cal. 1998) (courts
4 must “constru[e] the provisions of the entire law, including its object and policy”)
5 (citations and internal quotations omitted).

6 Respectfully, the Court erred in finding that Classes were within the EFTA’s
7 reach because they “can only be used for classes equal to or less than” or “up to a
8 certain class value.” Rather, Classes do not fit within the statute because they
9 cannot be “**applied toward the purchase**” of anything; less expensive classes
10 cannot be “**applied toward the purchase**” of more expensive classes, and more
11 expensive classes cannot be **applied toward the purchase** of less expensive
12 classes, with a resulting credit or refund. (Dkt. No. 30 at 5.) Under the EFTA,
13 what is determinative is whether SoulCycle’s classes are issued in a “specified
14 amount . . . that can be **applied toward the purchase** of a specific good or service”
15 (emphasis added) and the Court’s prior decision does not give weight to that
16 statutory language. As this Court noted in its prior opinion, “classes of lesser value
17 cannot be redeemed for classes of greater value or even **applied toward the**
18 **purchase of a greater value class.**” (*Id.* at 2.) Because each Plaintiff cannot
19 “apply” her Class “toward” a “purchase” of a SoulCycle class, but can only redeem
20 it for a bike in certain locations, the Class is not a “gift certificate” under the EFTA.

21 **B. SoulCycle Does Not Market Its Classes as Gift Certificates and**
22 **SoulCycle’s Electronic Promise to Redeem Classes Is Reloadable.**

23 Even if Classes were “gift certificates” under the EFTA (which they are not),
24 Classes are exempt from the EFTA based on the exception for electronic promises
25 that are “reloadable and not marketed or labeled as a gift card or gift certificate.”
26 15 U.S.C. § 1693l-1(a)(2)(D)(ii).

27 First, Cody “expressly concede[d]” that SoulCycle’s Classes are “not
28 marketed or labeled” as gift cards or gift certificates. (Dkt. No. 30, citing Dkt. No.

25, at 19 n.1 (“Plaintiff does not dispute that SoulCycle does not market its gift certificates as ‘gifts’ or ‘certificates’”; presumably, Cody meant to reference Classes).)

Second, SoulCycle’s electronic promise to redeem purchased Classes is “reloadable.” In the Court’s prior opinion, it found that the “Series Certificates,” as pleaded in the FAC, were the “electronic promise” rather than the customer account. SoulCycle respectfully requests that the Court reconsider that conclusion because there is no such thing as a “Series Certificate.” There are only Classes, and Cody conceded that “SoulCycle does not market [Classes] as . . . certificates.” (Dkt. No. 30 at 5.) This Court is not required to accept as true the “Series Certificate” concept (which Plaintiffs use to suggest a second purchase is necessary), because the SAC itself and judicially noticeable evidence demonstrate it does not exist. *See, e.g., Gonzalez*, 759 F.3d at 1115 (affirming dismissal where judicially noticed letters contradicted allegations of the complaint); *Sprewell v. Golden State Warriors*, 266 F.3d 979, 988 (9th Cir. 2001) (affirming dismissal of claim where arbitration award attached to the complaint undercut the plaintiff’s claims by demonstrating that disciplinary action was taken as a result of his misconduct, rather than his race).

The SAC itself establishes that SoulCycle does not sell “Series Certificates”—in each of the screen shots of SoulCycle’s website included in the SAC, the words “Series Certificate” do not appear—other than where Plaintiffs misleadingly superimposed the words. The Court can also take judicial notice of “clean” versions of those web pages, which are attached as Exhibit 7, and which demonstrate that there is no such thing as a “Series Certificate.”

Here, it is the customer’s *account* showing the Classes that is the electronic promise reloadable with additional *Classes*—not a fictitious “Series Certificate.” A SoulCycle customer who logs into her SoulCycle account can: view the Classes she has purchased—for example, the “1” Class in the yellow circle on Figure 6 of the

1 SAC; use the Class to reserve a ride; review her account history; and purchase
2 additional Classes. (See SAC ¶¶ 36–41.)

3 Even if the Court views the “Series Certificates” as the “electronic promise,”
4 they are reloadable in the same manner as the Class Packs at issue in *Hughes*. In
5 *Hughes*, while the complaint conceded that the Class Packs were reloadable, at the
6 hearing on the motion to dismiss in that case, the plaintiff argued that they were
7 not. 2013 WL 1314456, at *1, *6 n. 7. As a result, the Court was required to
8 decide the issue. There, the plaintiff bought two yoga packages, “Class Packs.”
9 His “Class Packs” were stored on a physical card, which recorded his class
10 packages, and how many classes remained in his account. *Id.* When the plaintiff
11 purchased the second yoga package, it did not serve to “reload” or extend the
12 expiration date on the first package. *Id.* at *1. The Court did not require that the
13 first Class Pack be reloaded. Instead, it focused on the reloadable nature of the
14 *account* and found that the account was reloadable. The same is true here.

15 Plaintiffs’ EFTA claims must be dismissed.⁴

16 **V. PLAINTIFFS FAIL TO STATE A CLAIM UNDER STATE LAW**

17 **A. The SAC Fails to State a Claim for Violation of California’s Gift**
18 **Certificate Statute.**

19 As a threshold matter, California’s gift certificate statute does not state that
20 there is a private cause of action. The one California court that has decided the
21 issue has recognized that no private right of action exists under California’s gift
22

23 ⁴ Moreover, Plaintiffs lack standing to sue. Article III standing must exist at all times
24 throughout the lawsuit. See *Hollingsworth v. Perry*, 133 S. Ct. 2652, 2661 (2013);
25 *Genesis Healthcare Corp. v. Symczyk*, 133 S. Ct. 1523, 1528 (2013). When Cody
26 filed the FAC and the SAC, SoulCycle had already told Cody that it “would be happy
27 to allow [her] to use her expired class,” and it offered to book a bike for her. And,
28 despite her knowledge of the offer to Cody, there is no allegation that Knowles asked
to use her expired class and was refused. As a result, Plaintiffs cannot allege that
SoulCycle enforced the allegedly improper expiration dates, and they lack standing.
See *Cooper v. Twentieth Century Fox Home Entm’t, LLC*, 2012 WL 1021140, at *1–
2 (C.D. Cal. Mar. 16, 2012); *Alfi v. Nordstrom, Inc.*, 2010 WL 5093434, at *5 (S.D.
Cal. Dec. 8, 2010); *Wersal v. LivingSocial, Inc.*, 2013 WL 3871434, at *2 (D. Minn.
July 26, 2013).

1 card law. (*See* Ex. 8, *McCartney v. Gymboree Corp.*, No. CGC-11-509314, 2013
2 WL 9745485, at * 11 (Cal. Sup. Ct. Sept. 30, 2013) (finding no private right of
3 action under Cal. Civ. Code § 1749.5)).⁵ “A violation of a state statute does not
4 necessarily give rise to a private cause of action.” *Stanford Hosp. & Clinics v.*
5 *Humana, Inc.*, 2015 WL 5590793, at *8 (N.D. Cal. Sept. 23, 2015) (quoting *Lu v.*
6 *Hawaiian Gardens Casino, Inc.*, 50 Cal. 4th 592, 596 (2010)). Instead, whether a
7 party has a right to sue depends on whether the legislature has manifested an intent
8 to create such a private cause of action under the statute. *Id.* Where the legislature
9 has expressed no intent on whether a statute contains a private right of action, there
10 is no private right of action. *See Moradi-Shalal v. Fireman’s Fund Ins. Cos.*, 46
11 Cal. 3d 287, 305 (1988). Neither the language of the California gift card statute nor
12 the legislative history manifest an intent to create a private right of action to enforce
13 the statute. *See* Cal. Civ. Code § 1749.5; Ex. 8, *McCartney v. Gymboree Corp.*,
14 2013 WL 9745485, at * 11. As a result, there is no private right of action under
15 Section 1749.5 and the claim should be dismissed.

16 Even assuming Plaintiffs have a right to pursue a claim, the SAC fails to state
17 one because Classes are not gift certificates. California’s gift certificate statute
18 does not define the term “gift certificate” except to state that it “includes gift cards”
19 and excludes “any gift card usable with multiple sellers of goods and services,”
20 provided disclosures are made. *See* Cal. Civ. Code § 1749.45. When interpreting a
21

22 ⁵ While district courts in California “generally decline to consider an unpublished
23 California decision when there is other published persuasive or binding authority on
24 which to rely[,] . . . when there is no other binding authority on which to rely, federal
25 courts may consider unpublished California opinions as persuasive authority.” *Am.*
26 *Zurich Ins. Co. v. Country Villa Service Corp.*, 2015 WL 4163008, at *12 n.24 (C.D.
27 Cal. July 9, 2015) (citing *Emp’rs Ins. of Wausau v. Granite St. Ins. Co.*, 330 F.3d
28 1214, 1220 n. 8 (9th Cir. 2003)) (stating that the Court “may consider unpublished
state decisions, even though such opinions have no precedential value” and that
unpublished opinions, “while certainly not dispositive of how the California Supreme
Court would rule,” may still “lend[] support” to a certain position regarding
California law).) Because our research has not located any other authority deciding
this issue, it is proper for the Court to consider this unpublished decision in its
analysis.

1 statute, undefined terms are given their ordinary meanings. *See Synagogue v.*
2 *United States*, 482 F.3d 1058, 1061–62 (9th Cir. 2007).

3 In an unpublished opinion, the California Court of Appeal held that
4 merchandise cards issued to its customers who made certain purchases were not
5 “gift certificates” under California law.⁶ (Ex. 9, *Waul v. Circuit City Stores, Inc.*,
6 Nos. A101414, A101792, 2004 WL 1535825 (Cal. Ct. App. 2004) (unpublished).)
7 In interpreting Section 1749.5, the Court held that “it is clear that the section
8 contemplates a ‘gift’; i.e., **a certificate or card purchased or obtained by**
9 **someone for the purpose of giving [them] to someone else.**” *Id.* at *3; *accord*
10 *Reynolds*, 332 F. App’x at 398 (9th Cir. 2009) (quoting Am. Heritage Dictionary of
11 the English Language 742 (4th ed. 2000) (defining “gift certificate” as a
12 “certificate, usually presented as a gift, that entitles the recipient to select
13 merchandise of an indicated cash value at a commercial establishment.”));
14 www.oxforddictionaries.com (defining “gift certificate” as “[a] voucher given as a
15 present that is exchangeable for a specified cash value of goods or services from a
16 particular place of business”); www.thefreedictionary.com (defining “gift
17 certificate” as “[a] certificate worth a specified amount of money, given as a gift to
18 be redeemed at a particular store or business”). Applying the plain meaning of
19 these words, the *Waul* court found that the merchandise cards were not gift
20 certificates because “[a]lthough a particular customer might choose to give the
21 product or card as a gift to someone else, the store does not provide the item or card
22 for the purposes of gift-giving by the customer.” 2004 WL 1535825, at *3.

23 Here, there is no allegation in the SAC that Plaintiffs purchased their Classes
24 “for the purpose of giving them to someone else.” Quite the contrary, each Plaintiff
25 alleges that she bought a Class, that she personally was unable to use before it
26 _____

27 ⁶ As previously discussed, “when there is no other binding authority on which to rely,
28 federal courts may consider unpublished California opinions as persuasive authority.”
Am. Zurich Ins. Co., 2015 WL 4163008, at *12 n. 24.

1 expired by its stated terms, and that she personally tried to use it after its stated
2 expiration date, but that she personally could not do so. (SAC ¶¶ 8, 13, 14, 16, 17,
3 23, 24, 27, 28, 30.) While Plaintiffs allege that they understood that they could use
4 their one Class “to purchase up to five exercise sessions for friends” (which is
5 impossible), there is no allegation that either Plaintiff ever intended to gift her one
6 Class, nor that either ever tried to so do.

7 In its prior opinion, the Court found that Classes were gift certificates in
8 reliance upon the definition set forth in *Reynolds* defining “gift certificate” as a
9 “certificate, usually presented as a gift.” (Dkt. No. 30, at 12–13 (citing *Reynolds*,
10 332 F. at 398).) Specifically, the Court held that “there is at least a reasonable
11 inference” that Classes are gift certificates because they are “usually gifted.” (Dkt.
12 No. 30 at 13.) Respectfully, the SAC does not support that inference for three
13 reasons.

14 First, while the SAC alleges that “a holder of a SoulCycle Certificate can
15 purchase up to five concurrent exercise sessions for friends and give those sessions
16 as gifts,” SoulCycle’s website clarifies that a customer who has purchased a Class
17 “can book up to five bikes on one single account.” (SAC ¶ 34 n.14 (quoting
18 *SoulCycle FAQ*, Soul-Cycle.com, <https://www.soul-cycle.com/faq/>).) When a
19 customer buys a Class, a Class is placed in that customer’s account. (SAC ¶¶ 17,
20 28.) That Class “cannot be sold or transferred.” (Ex. 5). Classes purchased “are
21 not transferrable to another person nor can they be redeemed for cash.” (*Id.*)

22 To reserve a bike using Classes in one’s account, one must log-in to her
23 account by providing her e-mail address and password. (*Id.*) As a result, only the
24 customer who purchased the Class maintains ownership and control over the
25 Class—only she can use that Class to reserve (or cancel) a bike. Because the
26 purchaser maintains ownership and control over the Class, she is free to cancel a
27 reservation (including one made for a friend) and to use that Class to reserve a bike
28 for a completely different person, including herself at any time—unlike a gift that,

1 once given, cannot be taken back. Therefore, unlike a gift certificate, which is
2 intended to be given as a gift, the ownership and control over a Class cannot be
3 legally conveyed or “gifted” to another and placed in another person’s account.

4 Second, there is no allegation in the SAC that either named plaintiff
5 purchased her one Class with the intent to give it as a gift and, indeed, the SAC’s
6 allegations establish the opposite: the single class that each named plaintiff
7 purchased is alleged to have been purchased for her personal use.

8 Third, there is no allegation in the SAC that establishes how often Classes are
9 given as gifts, much less ones demonstrating that they are “usually gifted,” as
10 opposed to being purchased for personal use. There is no allegation in the SAC
11 discussing how frequently or infrequently customers book bikes using Classes in
12 their account for others—only that it is possible. The conclusion that Classes are
13 “usually gifted” is not a reasonable (or plausible) inference that may be drawn in
14 the absence of any supporting factual allegations. *See Iqbal*, 556 U.S. at 678. This
15 is particularly true when one considers that, in fact, SoulCycle sells actual Gift
16 Cards, which are separate from Classes and sold for the express purpose of giving
17 as gifts to others. Gift Cards belong to the recipient and there is no expiration date
18 imposed. While it is possible to pay for and book rides for friends on one’s
19 account, why would one use a Class (over which the purchaser maintains control in
20 her account and which has a stated expiration date) for the purpose of giving a gift,
21 instead of buying a Gift Card, which never expires?

22 As a result, the Classes at issue are not “**a certificate or card purchased or**
23 **obtained by someone for the purpose of giving [them] to someone else**” and thus
24 not gift certificates under the California statute, and the SAC does not contain
25 allegations to plausibly establish that Classes are “usually gifted.”

26 **B. The SAC Fails to State a Claim for Violations of the UCL.**

27 To state a claim under the “unlawful” prong of the UCL, a plaintiff must
28 allege a violation of some other law. *Kasky v. Nike, Inc.*, 27 Cal. 4th 939, 949

(2002). Here, Plaintiffs predicate their claims that SoulCycle acted “unlawfully” upon alleged violations of the EFTA and California’s gift card law. (SAC ¶¶ 113, 114.) Because those laws do not apply, any claim of “unlawful” conduct based on violation of those laws fails. (*See supra* Parts IV, V.A.) To prove “fraudulent” conduct under the UCL, a plaintiff must prove that the challenged conduct is “likely to deceive” members of the public. *In re Ins. Installment Fee Cases*, 211 Cal. App. 4th 1395, 1417 (2012). Plaintiffs allege that SoulCycle “deceptively markets its [Classes] as ‘pay-as-you-go,’” which, they claim, “misleads customers into thinking they will only pay for what classes they use.” (SAC ¶ 68.) This allegation fails to allege any deception, much less with the particularity required by Rule 9(b), and is implausible on its face. As an initial matter, no one is “forced” to buy a SoulCycle Class. If a customer wants to ride with SoulCycle, she has a choice to buy just one, or five, or ten, or more Classes. Indeed, either Plaintiff could have walked into a studio ten minutes before class, opened the SoulCycle app on her smartphone, purchased a single Class and reserved a bike with the front desk right then.

Moreover, payment takes place at the time that a Class is purchased, not at the time of its use. Once a customer purchases her Class, it is entirely up to her when she will use it, and only she—not SoulCycle—has control over that decision. Stated otherwise, whether or not a customer uses her Class during the period within the stated expiration date is within customers’, not SoulCycle’s, control.

And, Plaintiffs cannot reasonably allege that they were unaware that they needed to use the Classes they purchased within the period proscribed by the expiration dates. As the Court found, SoulCycle discloses the existence and terms of the expiration dates. (Dkt. No. 30 at 14.) Specifically, this Court previously held that: (1) “the FAC clearly provides that ‘the Series Certificate . . . displays the unlawful expiration date’; (2) “the FAC includes a screen shot of SoulCycle’s class purchase page, which shows that expiration dates of class purchases are conspicuously listed above the ‘select’ button that a user must click to purchase the

1 class”; and (3) these “allegations contradict any argument that SoulCycle
2 misrepresented the existence or terms of these expiration dates to consumers.” (*Id.*
3 at 14 (citing FAC ¶ 29, which is repeated at SAC ¶ 40, and FAC ¶ 5, Fig. 1, which
4 is repeated at SAC ¶ 5, Fig. 1); *see also* Ex. 1 at 4 (“You should be aware that
5 classes and series expire . . .”).)

6 To state a claim for violation of the “unfair” prong of the UCL, a plaintiff
7 must allege conduct in violation of a public policy that is “tethered” to a
8 constitutional or statutory provision or regulation carrying out statutory policy.
9 *Cel-Tech Commc’ns, Inc. v. Los Angeles Cellular Tel. Co.*, 20 Cal. 4th 163, 185
10 (1999); *In re Firearm Cases*, 126 Cal. App. 4th 959, 978 (2005). To the extent
11 Plaintiffs’ claim of “unfair” conduct is based on alleged violations of gift card laws
12 (*see* SAC ¶ 115–16), those laws are inapplicable, and her claim fails. To the extent
13 not based on gift card laws, Plaintiffs’ allegations are not “tethered” to any
14 constitutional or statutory provision or regulation and fail for that reason.

15 To the extent that Plaintiffs’ claims of “unfair” conduct are based on the
16 allegation that “most classes are booked almost immediately after the classes open”
17 (SAC ¶ 45), those claims fail for four reasons. First, as an initial matter, both
18 Plaintiffs were able to book bikes. (Ex. 10; Ex. 11.)

19 Second, the SAC alleges that 30 percent of “sessions” are reserved within 15
20 minutes of becoming available. (SAC ¶ 50.) SoulCycle’s Registration Statement
21 discusses the reservation of “rides” (i.e., bikes), not Classes.⁷ In any event, this
22 means that 70 percent—the vast majority—of rides do *not* fill up that quickly.
23 Moreover, this Court has found that the fact that SoulCycle included this figure in
24 its publicly filed S-1, “strongly suggests Defendant has not concealed from
25

26
27 ⁷ SoulCycle filed an amended S-1 with the U.S. Securities and Exchange
28 Commission on December 9, 2015. At the time of that filing, SoulCycle’s “studios
currently average 79,000 rides per week and 25% of our weekly rides are reserved
within the first 15 minutes of availability.” (Ex. 12 at 4 (Amended S-1).)

1 consumers any purported difficulty in obtaining a class.” (Dkt. No. 30 at 15.)

2 Third, SoulCycle has 10 studios in Southern California and offers multiple
3 Classes at each studio daily. (See SAC ¶ 10 n.4.) Even if a particular Class
4 becomes full, other options remain open to a customer who wants to take a Class.

5 Even if “most” SoulCycle Classes filled up quickly, Plaintiffs fail to tie this
6 allegation to a violation of a public policy “ tethered” to a constitutional or statutory
7 provision or regulation carrying out statutory policy, as required to state a claim.
8 See *Cel-Tech Commc’ns, Inc.*, 20 Cal. 4th at 185. Unsurprisingly, Plaintiffs do not
9 identify any constitutional or statutory provision or regulation that requires
10 SoulCycle to offer any particular number of Classes or to guarantee availability in
11 every Class. Obviously, such a law would be unworkable.

12 **C. The FAC Fails to State a Claim for Declaratory Relief.**

13 Plaintiffs’ declaratory relief cause of action fails because it is wholly
14 derivative of their other causes of action, each of which fails. See *Ochs v.*
15 *PacifiCare of Cal.*, 115 Cal. App. 4th 782, 794 (2004). Moreover, to the extent the
16 declaratory relief claim is predicated on alleged violations of the California gift
17 card statute, it fails because there is no private right of action under that statute. See
18 Ex. 8, *McCartney v. Gymboree Corp.*, 2013 WL 9745485, at *11. Plaintiffs’
19 declaratory relief claim should be dismissed.

20 **VI. DISMISSAL SHOULD BE WITH PREJUDICE**

21 SoulCycle’s Classes are only that: Classes. Plaintiffs’ efforts misleadingly to
22 contort them into gift certificates should be rejected by the Court. This is Cody’s
23 third pleading attempt. Plaintiffs cannot cure the SAC’s deficiencies by alleging
24 additional facts, and it should be dismissed with prejudice. See *Cook, Perkiss &*
25 *Liehe, Inc. v. N. Cal. Collection Serv. Inc.*, 911 F.2d 242, 247 (9th Cir. 1990).

26 Dated: March 11, 2016

Respectfully submitted,

27 /s/ Shirli F. Weiss

SHIRLI F. WEISS

Attorneys for Defendant SoulCycle Inc.

28 EAST\122266796

-25-